

How do I keep the cost of maintaining my high volume printing down?

Datamax redefined the thermal printer world with the strongest warranties in the industry. Now we are taking that one step beyond by offering our customer the option of extending the same great warranty with a new advantage for high volume users.

"UNLIMITED INCHES"



The new Datamax Extended Warranty is an annually renewable contract that extends the Datamax Limited Bar Code Printer Products Warranty for an additional 365 Days with no limit on the number of printer inches. The coverage is available on nearly all Datamax Printers, even if they have been in service for years. So go ahead, print all the labels you need on your Datamax Class Series printers, we have you covered!

You don't have to have the printer inspected for coverage. The coverage simply goes into effect 30 days after the purchase of the warranty. Coverage is for 1 full year with no limit to the number of printer inches.



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TERM:	<p>The Datamax Extended Warranty covers your new Datamax Class Printer for one year. Coverage will begin 30 days after purchase and no inspection is required.*</p> <p><i>*If your printer was repaired in the last 30 days at the Datamax Orlando Repair Facility or by a Datamax Authorized Service Center coverage will begin immediately.</i></p>
HOW IT WORKS:	<p>All terms and conditions of the DATAMAX Barcode Printer Products Limited Warranty apply.</p> <p>If your printer fails due to a defect in workmanship or materials, you simply contact Datamax Technical Support at 407-523-5540. They will attempt to correct the issue over the phone. If the problem requires repair, our Customer Care Representative will assist you in obtaining an RMA.</p> <p>The user attaches the RMA documentation to the box containing the printer and uses their choice of carrier to send the printer to our Orlando Repair Facility where the printers are repaired by our top level Service Technicians.</p> <p>Datamax recommends that you send a roll of your labels and ribbon with the printer so we may replicate the conditions that the problem presented itself in.</p>
RETURN PROCESS:	<p>Should the printer fail during the term of this agreement, the user shall contact Datamax Technical Support to determine if failure is caused by defects in material and/or workmanship as defined by the Datamax Barcode Products Limited Warranty Statement. Our Technical Support and Customer Care Personnel will guide you from there.</p>
SHIPMENT:	<p>Shipment of printer back to Datamax shall be transportation and insurance pre-paid by the customer. The printer must be in Datamax packaging (original or replacement) with the RMA form attached to the outside.</p>
EXCLUSIONS:	<p>Consumable items including but not limited to Printheads and Drive Rollers.</p>

**DATAMAX**[®]